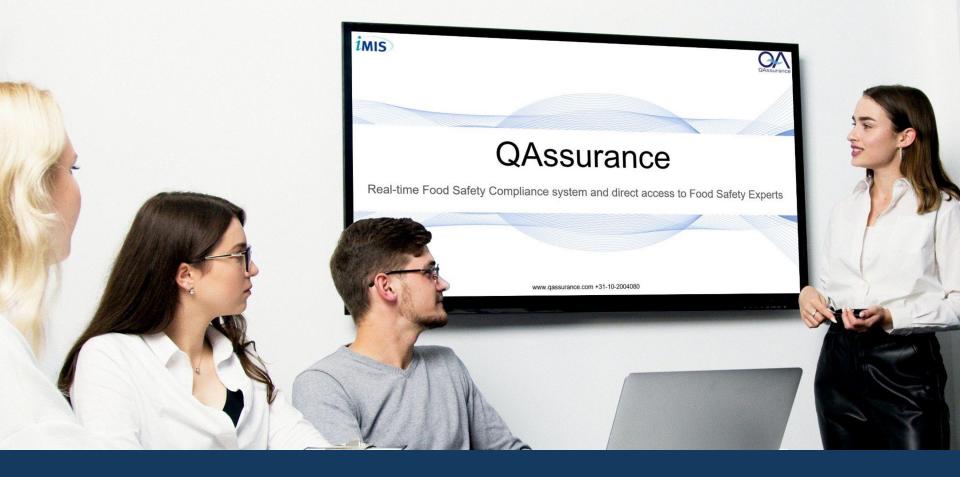




## Food Safety Compliance training

**HACCP** 



With our Food Safety Compliance for QA managers training we go back to the basics, the foundation to properly fulfill the complex function of a QA manager, now and in the future.





## Introduction

- 1. Food Safety Compliance
- 2. HACCP introduction
- 3. Methodology
  - Prerequisite program
  - Control measures
- 4. HACCP study: specific hazards
- 5. HACCP study: decision tree, raw materials and processes
- 6. Cornelis Bartlema Food Group: HACCP









## Food Safety Compliance



### In which field do we operate?











## Objectives for Food Management:

#### **Brand protection**

- Legal compliance (license to operate)
- Quality standard compliance (license to sell)
- Peace of mind (license to relax)



#### Quality

- Real-time Food Quality Assurance
- Building Food Quality history
- Improving in-house Food Quality capabilities



#### **Efficiency**

- Opportunities for integral cost-saving
- Flexibility: Organised for Food Quality dynamics



#### **Effectiveness**

Real-time management of:

- · Specifications
- · Quality activity
- Traceability
- Assessment





## Quality Standards



 EFQM
 SQF
 HACCP

 INK
 Eurepgap
 BRC

 IS09001:2000
 GMP Animal Feed
 IFS

 IS017025
 AIB
 EFSIS

#### **ACCREDITATIONAL BODIES**

#### CERTIFICATIONAL BODIES

#### CUSTOMER!

#### \_ CONSUMER!

Retail Organisations Habits, Attitudes
Food Service Preferences
Wholesalers and Trade Allergens
Food Manufacturers Quality Needs
Out of Home Outlets Information Needs
Hospitals

#### FOOD AND DRINK FACTORY

#### **FOOD & DRINK MANAGEMENT**

#### **LABORATORIES**

#### PRODUCT SUPPLIERS

#### SERVICE SUPPLIERS

Microbiological Analytical

Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems

#### **GOVERNMENT CONTROL BODIES**

Global International National Where appropriate General Food Law Codex Alimentarius







## **Certification Management**

IFS Standard requirements				
1. Quality system				
1.2 HACCP system				
2. Management responsibility				
3. Resource Management				
4. Product control				
5. Measurements, analysis, improvements				







### GA QAssurance

#### **QUALITY STANDARDS**

 EFQM
 SQF
 HACCP

 INK
 Eurepgap
 BRC

 ISO9001:2000
 GMP Animal Feed
 IFS

 ISO17025
 AIB
 EFSIS

#### ACCREDITATIONAL BODIES

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Hospitals

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Retail Organisations Food Service Wholesalers and Trade Food Manufacturers Out of Home Outlets

Habits, Attitudes Preferences Allergens Quality Needs Information Needs

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#### SERVICE SUPPLIERS

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Microbiological Analytical

Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements

#### **GOVERNMENT CONTROL BODIES**

Global International National Where appropriate General Food Law Codex Alimentarius



## Customers & Consumers

#### OUALITY STANDARDS

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 HACCP

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 Eurepgap
 BRC

 IS09001:2000
 GMP Animal Feed
 IFS

 IS017025
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Microbiological Analytical

Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems

#### **GOVERNMENT CONTROL BODIES**

Global International National Where appropriate General Food Law Codex Alimentarius







## Demand Relationship Management (DRM)









#### QUALITY STANDARDS

 EFQM
 SQF
 HACCP

 INK
 Eurepgap
 BRC

 IS09001:2000
 GMP Animal Feed
 IFS

 IS017025
 AIB
 EFSIS

#### ACCREDITATIONAL BODIES

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#### LABORATORIES

#### PRODUCT SUPPLIERS

#### SERVICE SUPPLIERS

Microbiological Analytical Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems

#### **GOVERNMENT CONTROL BODIES**

Global International National

National Where appropriate General Food Law Codex Alimentarius



# Food and Drink Management

#### **QUALITY STANDARDS**

 EFQM
 SQF
 HACCP

 INK
 Eurepgap
 BRC

 IS09001:2000
 GMP Animal Feed
 IFS

 IS017025
 AIB
 EFSIS

#### ACCREDITATIONAL BODIES

CERTIFICATIONAL BODIE

#### **CUSTOMER**

#### \_ CONSUMER:

Retail Organisations Habits, Attitudes
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Out of Home Outlets Information Needs
Hospitals

#### **FOOD AND DRINK FACTORY**

#### **FOOD & DRINK MANAGEMENT**

#### LABORATORIES

#### PRODUCT SUPPLIERS

#### SERVICE SUPPLIERS

Microbiological Analytical Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems

#### GOVERNMENT CONTROL BODIE

Global International National

Where appropriate

General Food Law Codex Alimentarius







## Business Performance Management (BPM)











#### QUALITY STANDARDS

 EFOM
 SQF
 HACCP

 INK
 Eurepgap
 BRC

 IS09001:2000
 GMP Animal Feed
 IFS

 IS017025
 AIB
 EFSIS

#### ACCREDITATIONAL BODIES

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#### **FOOD AND DRINK FACTORY**

#### **FOOD & DRINK MANAGEMENT**

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#### SERVICE SUPPLIERS

Cooling Systems

Microbiological Analytical

Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements

#### **GOVERNMENT CONTROL BODIES**

Global International National

Where appropriate

General Food Law Codex Alimentarius



## **Suppliers**



| EFQM | SQF | HACCP | INK | Eurepgap | BRC | IS09001:2000 | GMP Animal Feed | IFS | IS017025 | AIB | EFSIS

#### ACCREDITATIONAL BODIES

CERTIFICATIONAL BODIE

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#### FOOD AND DRINK FACTOR

#### **FOOD & DRINK MANAGEMENT**

#### LABORATORIES

#### PRODUCT SUPPLIERS

#### SERVICE SUPPLIERS

Microbiological Analytical

Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems THE REPORT OF

#### **GOVERNMENT CONTROL BODIES**

Global International National Where appropriate General Food Law Codex Alimentarius





## Supply Relationship Management (SRM)





























#### DUALITY STANDARDS

| EFQM | SQF | HACCP | INK | Eurepgap | BRC | ISO9001:2000 | GMP Animal Feed | IFS | ISO17025 | AIB | EFSIS

#### ACCREDITATIONAL BODIES

CERTIFICATIONAL BODIES

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Microbiological Analytical

Raw materials Equipment Packaging Machines

## SERVICE SUPPLIERS Cleaning and Hygiene

Pest Control Measurements Cooling Systems

#### GOVERNMENT CONTROL BODIES

Global International National

Where appropriate

General Food Law Codex Alimentarius



# Government and Legislation

#### **OUALITY STANDARDS**

| EFQM | SQF | HACCP | INK | Eurepgap | BRC | IS09001:2000 | GMP Animal Feed | IFS | IS017025 | AIB | EFSIS

#### ACCREDITATIONAL BODIES

CERTIFICATIONAL BODIE

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#### SERVICE SUPPLIERS

Microbiological Analytical

Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems

#### **GOVERNMENT CONTROL BODIES**

Global International National Where appropriate General Food Law Codex Alimentarius







## Legislation Management











#### OUALITY STANDARDS

 EFQM
 SQF
 HACCP

 INK
 Eurepgap
 BRC

 ISO9001:2000
 GMP Animal Feed
 IFS

 ISO17025
 AIB
 EFSIS

#### **ACCREDITATIONAL BODIES**

#### CERTIFICATIONAL BODIES

#### CUSTOMERS

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Retail Organisations Habits, Attitudes
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#### **FOOD & DRINK MANAGEMENT**

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#### PRODUCT SUPPLIERS

#### SERVICE SUPPLIERS

Microbiological Analytical Raw materials Equipment Packaging Machines Cleaning and Hygiene Pest Control Measurements Cooling Systems

#### GOVERNMENT CONTROL BODIES

Global International National

National Where appropriate General Food Law Codex Alimentarius



## 4 aspects recur in all groups:

- Specifications
- Traceability
- Quality activities
- Assessment

**QUALITY STANDARDS** 

EFQM SQF HACCP INK Eurepgap BRC IFS IS09001:2000 GMP Animal Feed ISO17025 AIB **EFSIS** 

#### **ACCREDITATIONAL BODIES**

**CERTIFICATIONAL BODIES** 

#### **CUSTOMERS**

#### CONSUMERS Retail Organisations Habits, Attitudes

Food Service Preferences Wholesalers and Trade Allergens **Quality Needs** Food Manufacturers Out of Home Outlets Information Needs Hospitals

#### **FOOD AND DRINK FACTORY**

#### FOOD & DRINK MANAGEMENT

#### LABORATORIES

Analytical

Microbiological

#### PRODUCT SUPPLIERS

### Raw materials

#### SERVICE SUPPLIERS Cleaning and Hygiene

Equipment Packaging Machines

Pest Control Measurements Cooling Systems

#### **GOVERNMENT CONTROL BODIES**

Global International National Where appropriate

LEGISLATIONS

General Food Law Codex Alimentarius





#### **Food Safety Compliance management**

Management of business performance, demand and supply relations, legislation and certification with regard to Food Safety, taking into specifications, quality activities, traceability and assessment.

Requestifu regarding end prodi	sting, drawing up, issuing and securing specifications ing raw materials, semi-finished products, processes and oducts, with which legalisation, quality standards and	Quality activities  Drawing up, complying with and guaranteeing product and process parameters through procedures, job descriptions and responsibilities with which legalislation, quality standards and customer requirements are met.	Traceability  Registering all information flows and related actions regarding raw materials, semi-finished products, processes and end products, with which legalisation, quality standards and customer requirements are met (transparency and consumer infilmscy).	Assessment  Testing whether the product and process parameters and the related procedures, job descriptions and responsibilities meet legislation, the quality standards and customer requirements that
reparding end produ customer	ing raw materials, semi-finished products, processes and poducts, with which legalislation, quality standards and	parameters through procedures, job descriptions and responsibilities with which legalislation, quality standards and customer requirements	materials, semi-finished products, processes and end products, with which legalislation, quality standards and customer requirements are met	related procedures, job descriptions and responsibilities meet
×.				are set.
Quality Standards				
Certification Standa	dard requirements	Operational framework	Test, certification body informed	HACCP, TACCP, VACCP, standard based practice
Customers & Consumers				
Demand Relationships Produc	uct, process requirements	Demand Information Center	Products, specifications	Customer satisfaction, consumer needs
Food Company				
Food Company Produc		Training, support, procedures, quality documents and database	Ingredients, semi-products, final products	Business System
<b>i</b> Suppliers				
Supply Relationships Produc	uct, process and people requirements	Supply Information Center	Raw materials, services, specifications	Supplier selection and performance
<b>✓</b> Legislation				
Legislation Legal r	requirements	HACCP and prerequisite program	Food Safety Authority informed	HACCP, legal based practice



## Food management:

- Dynamic playing field
  - 2000 quality requirements
  - 100 suppliers
  - o 100 customers
  - 100 employees
  - 400 legislative changes







## Legislation: HACCP

- Hazard analysis
- Overview of pathogens, chemical hazards
  - Pathogenic bacteria
  - Mycotoxins
  - Other biotoxins
  - Viruses, rickets and prions
  - Parasites & Pests
  - Chemical & Physical
  - Zoonoses & Extensive Toxins
  - Spoilers

- · Hazard analysis
  - Control of raw material hazards
  - Process hazard management
  - HACCP-team
  - · Decision tree
  - Control measures









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## **HACCP Introduction**





### **HACCP**

- Hazard Analysis and Critical Control Points
- 'For everyone who works with food'
- Food safety system, based on a risk analysis
- Required since 1998, checked by the Keuringsdienst van Waren.







## **HACCP** in practice

#### **HACCP**

Identification 5

**Analyzing** 

Safeguard

**Documenting** 

Verifying







### Identification

- Quality policy
- Forming a HACCP team
- Food safety information
- Industry / hygiene codes
- Also include your product / market combination factors!







## Identification: Food Poisoning

- 75,000 reported cases per year
- 1,500,000 in reality
- Symptoms like the flu
- Sometimes need to go to the doctor
- More than 70% of these illnesses originate outside the home

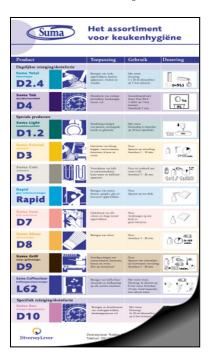






## Identification: Hygiene in the kitchen/production

- It must be done! (HACCP)
- Product liability
- Consumer expectation
- Economic importance
- It works better









## Identification: hygiene codes: answer from industries

- Settings
- Catering
- Hospitality industry
- CBL
- Gas station convenience stores
- Sport canteens









## **HACCP** in practice



Identification

Analyzing



Safeguard

**Documenting** 

Verifying







## Analyzing

- Dangers and critical concerns
- Risks (quantitative risk analysis) and preventative measures
- Critical control points







## Hazard analysis

Hazard analysis means that the potential hazards of all food preparation steps must be identified and analyzed.

- There are three types of hazards:
  - physical hazards
  - chemical hazards
  - (micro)biological hazards







## Analysis: Physical hazards

Physical hazards usually involve foreign substances such as metal particles, glass, bones, or stones that can cause cuts in the mouth, break teeth, cause choking, or perforate the gastrointestinal tract.

This includes various materials such as those originating from land, animals, glass objects, metal objects etc. With respect to chemical and biological hazards, physical hazards are often visible and can be felt.







## Analysis: Chemical hazards

Chemical hazards include substances that adversely affect health, because they are acutely dangerous or because they cause damage in the long term. The following types of substances should be considered:

- Substances of natural origin,
- (Agricultural) chemicals,
- Environmental pollution.







## Analysis: Biological hazards

When making an inventory of the biological hazards, it is important to identify those factors and microorganisms that play a role in the occurrence of food spoilage, food infection, and food poisoning. The presence and occurrence of microorganisms in food is determined by three factors, namely:

- Factors determining the "introduction" (sources).
- Factors influencing the growth of microorganisms (conditions).
- Factors by which microorganisms are killed (processes).







## Biological hazards: Bacteria

- Examples of infectious pathogens: Campylobacter jejuni, Salmonella, Shigella, Escherichia coli, Vibrio cholerae, Vibrio parahaemolyticus, Listeria, etc.
- Examples of toxigenic pathogens: *Bacillus cereus*, *Clostridium botulinum*, *Clostridium perfringens*, *Staphylococcus aureus*, fungi, etc.







## Biological hazards: Viruses

- Small round structured viruses (SRSV's) appear to be the main cause of food-related viral infections.
- The food-related infections are mainly caused by people contaminating ready-to-eat food.







# Analysis: Risk assessment

Table 3. Risk of food-related infections/diseases caused by various
groups of microorganisms.
(van Notarmana et al. 1004a)

(va	an	No	te	rma	ns et al.,	1994a)
			C			

(van Notermans et al., 1994a)					
A. Infective microorganism	Average chance of infection from				
	exposure to 1 microorganism				
Campylobacter	7.0 x 10 <sup>-3</sup>				
Salmonella	2.3 x 10 <sup>-3</sup>				
Shigella	1.0 x 10 <sup>-3</sup>				
Vibrio cholerae classical	$7.0 \times 10^{-6}$				
Vibrio cholerae E1	1.5 x 10 <sup>-5</sup>				
B. microorganisms causing toxic	Number that can cause illness				
infection					
Clostridium perfringens	105				
Bacillus cereus (diarrheal type)	105				
C. Microorganisms causing	Amount of toxins causing the				
intoxication	symptoms				
Clostridium botulinum	0.5 – 5 ng				
Staphylococcus aureus	0.5 – 5 μg				
Bacillus cereus (vomiting type)	?				







## Analysis: Risk assessment

Table 1: Overview of the estimated severity of the hazard and the frequency with which the hazard occurs, on a scale of 1 to 4

Severity	Frequency of occurrence					
	Little	Moderate	Often			
Major	3	4	4			
Moderate	2	3	4			
Low	1	2	3			

The following was used as an aid in estimating the hazard, whether high, moderate or low:

Major: serious injury, serious illness Moderate: moderate injury, considerable illness Low: hardly any illness or minor illness

When estimating the frequency, little, moderate or often, the following was used as an aid:

Little: 1 0p 1000,000 - 1 in 100,000 Moderate: 1 in 100,000 - 1 in 10,000 Often: 1 in 10,000 - 1 in 1000

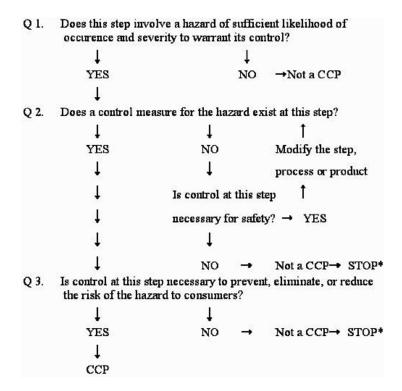






## **CCP** Analysis

- Critical Control Point (CCP) analysis
  - Identify the points where hygiene and food safety can go wrong
  - Regular checking of these points









## Difference between PVA-CCP

## • PVA = point of attention

(= general control measure); the preventative measures of a general nature (purchasing plan, hygiene plan, maintenance plan) are points of attention. It should be checked whether these points meet the requirements of the objectives of the food safety system.

## • CCP = critical control point

specification, a process step, an activity that eliminates or controls a potential hazard, such that the risk is reduced to an acceptable and manageable level.









# **HACCP** in practice



Identification

**Analyzing** 

Safeguard



**Documenting** 

Verifying







## Safeguard

- Complete system of safeguarding for these points
  - With duties and responsibilities
  - o Instructions, procedures, and checklists







## Important points

- Entry control
- Closed cold chain and best before date
- Pest control
- Cleaning and hygiene
- Personal hygiene
- Transport





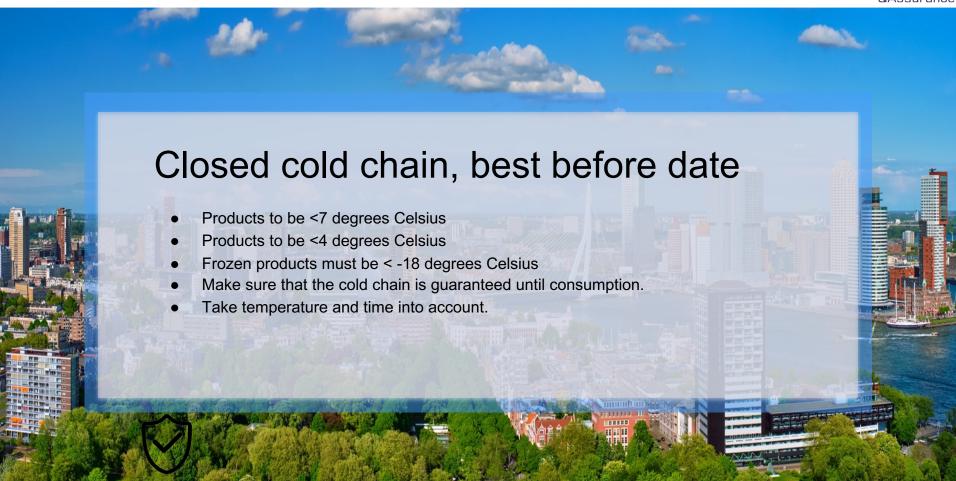






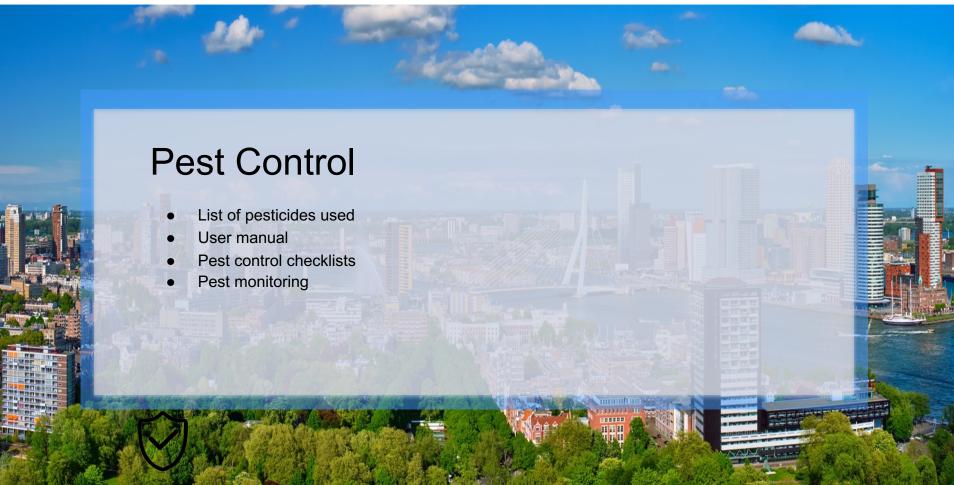
















## Cleaning and hygiene

## A good plan

It is great that the government sets rules, but what does such a thorough cleaning plan look like? The basis of such a professional plan is formed by five points:



When drawing up the cleaning schedule and control, take the following issues into account:

#### Surroundings

Which cleaning agents do we use? At what times should cleaning be done? How and where are the resources used?

#### Approach

How can employees be involved in the cleaning process in the most efficient way? How can planning and control contribute to this? And how can we monitor the quality of the process by measuring and registering?

#### Organization

How do we set up the control system?
Which achievements do you want to make visible?
How do we then use that information to make improvements?
And what is the impact of this on the entire business operations?

#### Conditions

How can the results of cleaning and hygiene be demonstrated, so that, for example, it can be proven that everything was in order a month ago?







## Cleaning and hygiene

#### - before the start of the work

- before entering the kitchen
- when changing workplace
- after every break
- after going to the toilet
- after emptying rubbish bins, waste bins
- after touching the mouth, nose, hair, etc or other people
- after sneezing or coughing into your hands
- f hands are dirty or have food residues sticking to them
- after deaning work



5. Rinse your hands with warm water from the wrists

### Procedure wash hands



6. Dry your hands only with

paper towels

1. Wet your hands



2. Dose 1x sanitizer on your hands



7. Also dry between your fingers and around your nails



 Wash your hands and wrists thoroughly for at least 20 seconds



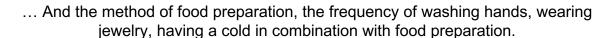
8. close the tap with a towel



 Also think of washing between the fingers, fingertips and under your nails



9. Throw the towel in the waste bin









# **HACCP** in practice



Identification

**Analyzing** 

**Safeguard** 

Documenting

Verifying







## Documenting

- Specifications
- Procedure & Instructions
- Registration forms: Also, the corrective measures!









# **HACCP** in practice



Identification

**Analyzing** 

Safeguard

**Documenting** 

Verifying









## Verifying

- Internal
- External

## **Verification of the HACCP system**

(WHL, art.30; CBL hygienecode 2002, 15.2, blz. 97)

The purpose of verification is to determine whether the control measures included in the HACCP system are efficient and effective. In short: does the supermarket have a demonstrably controlled system (demonstrable for both the supermarket itself and third parties)

## **Example of requirements for retailers**









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# Methodology





## Methodology

- Firstly, the prerequisite program (PRP) must be completed.
- The entire food safety plan is based on a prerequisite program, followed by HACCP-based procedures.
- In the HACCP study, specific hazards are related to the raw materials and the processes.
- For the purpose of clarifying generic hazards that are reduced to an acceptable level by means of the PRP, an additional control measure table has been drawn up to also operationalize the PRP in procedures.
- This is not necessary according to the principles of HACCP.
- The hazard analysis is based on the Codex Alimentarius, scientific documents and legal texts.
- The hazard analysis has been drawn up per process step and per product (raw material, admixture, end products). This involved looking at microbiological, chemical, and physical hazards. All this according to the likelihood and consequence principle.

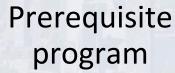




## Methodology: generic hazards

- Firstly, the prerequisite program (PRP) must be completed.
- For the purpose of clarifying generic hazards that are reduced to an acceptable level by means of the PRP, an additional control measures table has been drawn up to also operationalize the PRP in procedures.
- This is NOT necessary according to the principles of HACCP.





- Prerequisite program
- Reference: Codex Alimentarius, 'General Principles of Food Hygiene' CAC/RCP 1-1969, Rev. 3, 1997, Amended 1999.







## Prerequisite program (1/6)

- 2. Establishment: design and facilities
- 2.1.1 Establishment
- 2.1.2 Equipment
- 2.2 Premises and rooms
- 2.2.1 Design and layout
- 2.2.2 Internal structures and fittings
- 2.2.3 Temporary / mobile premises, vending machines
- 2.3.1 General
- 2.3.2 Food control and monitoring equipment
- 2.3.3 Containers for waste and inedible substances

- 2.4.1 Water supply
- 2.4.2 Drainage and waste disposal
- 2.4.3 Cleaning
- 2.4.4 Personnel hygiene facilities and toilets
- 2.4.5 Temperature control
- 2.4.6 Air quality and ventilation
- 2.4.7 Lighting
- 2.4.8 Storage





## Prerequisite program (2/6)

- 3.1 Control of food hazards
- 3.2.1 Time and temperature control
- 3.2.2 Specific process steps
- 3.2.3 Microbiological and other specifications
- 3.2.4 Microbiological cross contamination
- 3.2.5 Physical and chemical contamination
- 3.3 Incoming materials requirements
- 3.3.1 Specifications
- 3.3.2 Control at reception
- 3.3.3 Stock rotation

- 3.4 Packaging
- 3.4.1 Design and materials
- 3.4.2 'Food-grade' materials and gases
- 3.4.3 Reusable packaging
- 3.5 Water
- 3.5.1 Water in contact with food





## Prerequisite program (3/6)

- 3.5.2 Reuse of re-circulated water
- 3.5.3 Reuse of re-circulated, non-treated water
- 3.5.4 As an ingredient
- 3.5.5 Ice and steam
- 3.6 Management and supervision
- 3.6.1 Type of control and supervision
- 3.6.2 Knowledge required

- 3.7 Documentation and records
- 3.7.1 Retain records
- 3.7.2 Effectiveness and credibility
- 3.8 Recall procedures
- 3.8.1 Effective procedures
- 3.8.2 Tracing & Tracking
- 3.8.3 Destroy or reprocess





## Prerequisite program (4/6)

- 4 Establishment: maintenance and sanitation
- 4.1 Maintenance and cleaning
- 4.1.1 General
- 4.1.2 Cleaning procedures and methods
- 4.2.1 Specifications
- 4.2.2 Monitoring and verification
- 4.3 Pest control
- 4.3.1 General
- 4.3.2 Preventing access
- 4.3.3 Harborage and infestation

- 4.3.4 Monitoring and detection
- 4.3.5 Eradication
- 4.4 Waste management
- 4.4.1 Removal, storage
- 4.4.2 Cleaning
- 4.5 Sanitation systems
- 4.5.1 Monitoring
- 4.5.2 Verification
- 4.5.3 Review





## Prerequisite program (5/6)

- 5 Establishment: personal hygiene
- 5.1 Health status
- 5.1.1 Access prevention
- 5.2 Illness and injuries
- 5.2.1 Conditions to be reported
- 5.3 Personal cleanliness
- 5.3.1 Protective clothing

- 5.3.2 Cuts and wounds
- 5.3.3 Washing hands
- 5.4 Personal behavior
- 5.4.1 Smoking, eating, sneezing
- 5.4.2 Jewelry
- 5.5 Visitors
- 5.5.1 Cleanliness and behavior





## Prerequisite program (6/6)

- 6 Transport
- 6.1 General
- 6.2 Requirements
- 6.3 Use and maintenance

- 7 Product information and consumer awareness
- 7.1 Batch identification
- 7.2 Product information
- 7.3 Labelling
- 7.4 Consumer education

- 8 Training
- 8.1 Awareness and responsibilities
- 8.2 Training programs
- 8.3 Instruction and supervision
- 8.4 Refresher training





## Generic hazards (1/3)

- Cross-contamination with pathogens towards the product with a risk of disease.
- Cross-contamination with pathogens or hazardous substances due to poor company hygiene in the broad sense of the word with a risk of disease.
- Pests, excrement, food, etc. Pests can carry pathogens with a risk of disease.
- Accelerated spoilage due to the product temperature becoming too high during processing.
- Decay of products due to too long storage time.
- Contamination with non-product components: glass, wood, metal, packaging, etc.
- Infection with PVB due to poor maintenance. And product contamination with non-food-grade agents.
- Accumulation of, and cross-contamination with, dirt and microorganisms (pathogens).
- Contamination / migration from packaging materials to product.
- Risk of illness due to incorrect label information (allergens)





## Generic hazards (2/3)

- Cross-contamination with allergens due to incorrect recipe
- The use, processing of "bad" and dangerous products with all its consequences.
- Injuries can occur to the consumer if one consumes a product with a shard of glass.
- Serious injuries can occur to the consumer if one consumes a product with wood splinters.
- Cross-contamination with allergens due to wrong working method.
- Accelerated spoilage due to incorrect recipe (too little salt, etc.).
- Cross-contamination from poorly loaded trucks.
- Accelerated decay, outgrowth of pathogens due to incorrect transport temperature.
- Outgrowth of pathogens and spoilage due to a too long shelf life (submit best before date)
- Outgrowth of pathogens and spoilage due to a too long shelf life on the label.
- Cross-contamination from poor building and machinery condition.





## Generic hazards (3/3)

- Hazardous products by incompetent personnel.
- Dangerous products due to non-functioning or malfunctioning measuring instruments.
- Dangerous products back into production due to returns.
- Improper storage, disposal and / or collection of waste with the risk of end product contamination.
- Contamination of intent / sabotage.
- Dangerous situations due to non-compliance with claims.
- Product contamination from sick employees or visitors.
- Delivering / producing new products that can pose a hazard: microbiological, chemical or physical.
- Cross-contamination with dirt, pathogens from poorly washing clothing.
- Delivery of products due to poor CCP measurements due to ignorance.



Control measures







## Control measures: procedures (1/2)

- Waste
- Business security
- Business hygiene
- Quarantine, incidents and recall
- Prerequisite program and maintenance
- Hygiene
- Hygiene and visitors.
- Customer and customer satisfaction
- Supplier and supplier assessment
- Microbiological research
- Maintenance
- Supplier and supplier assessment





## Control measures: procedures (2/2)

- Pest and entry control
- Education and training
- Storage
- Product development and calibration
- Non-product components, glass, wood
- Cleaning and disinfection
- Rework
- Transport
- Release of products
- Wash clothes





## Generic instructions

- Check prerequisite program and construction inspection
- Process control checks
- Control foreign components
- Glass control
- Wood control
- Entry control
- Knowledge questions for staff and new staff
- Storage control
- Product control
- Cleaning control, cleaning performance and disinfection control
- Release after maintenance



# Prerequisite program table based on generic hazards and procedures and instructions

#### Control measures

The prerequisite program lists various possible dangers and points for attention. The applicable aspects are governed by procedures, instructions and the accompanying measures.

Since they arise from the basic benefits program or that the basic conditions program gave rise to the drawing up of these measures, they are not guided by the decision tree.

The following measures apply within our company.

Danger	Control by	Norm	Action in case of deviation	Procedure/instruction
Cross-contamination with	Cross-contamination is	Everyone must comply with	Re-instruction of staff,	Procedure: hygiene
pathogens towards the	prevented by proper	the applicable regulations.	addressing staff. Block	Instruction: hygiene
product with a risk of	personal hygiene.		products at extremes.	control
disease.	3.0			
Cross-contamination with	Cross-contamination is	Everyone must comply with	Re-instruction of staff,	Procedure: industrial
pathogens or hazardous	prevented by following	the applicable regulations.	addressing staff.	hygiene
substances due to poor	the company hygiene.		Block products at extremes.	Instruction: hygiene
industrial hygiene in the	11 001 10099			control
broad sense of the word,				
with a risk of disease.				
Pests feces, feeding, etc.	Good pest control,	No bugs	Apply additional control.	Procedure: pests and entry
Pest can be carriers of	entrance check and		Instruction staff. Structural	check
pathogens with the risk of	weekly check for		adjustments.	Instruction: hygiene check,
disease.	accumulation of dirt /			pest check and entry check
	food.			
Accelerated spoilage due	By controlling the	see instruction	Block products.	Instruction: product
to the product	ambient temperature,		Destroy products if the	temperature
temperature becoming too	heating is prevented.		temperature is much too	
high during processing.	Measuring the product		high.	
	temperature provides		Ambient temperature	
	insight into the		control.	
	temperature of		Decrease ambient	
	products in the		temperature.	
	department.		Increase throughput speed.	
	80.000 V/N		Instruction staff.	
Decay of products due to	Visual checks on shelf	Must not be expired	Destroy product	Procedure: storage
too long storage time.	life			Instruction: storage check
Contamination with non-	Control for foreign	No contamination.	Block products, process or	Procedure: PVB, glass,
product components:	components and the	No possibility of	equipment.	wood
glass, wood, metal.	possibility of cross-	contamination.	Block maintenance.	Instruction: control, non-
packaging, etc.	contamination.		Destroy products.	product components



## Generic hazards and controls linked to process steps

									$\rightarrow$
Danger	Control by	Norm	Action in case of deviation	Procedure/ instruction	1000	2000	3000	4000	5000
Cross-contamination with pathogens towards the product with a risk of disease.	Cross-contamination is prevented by proper personal hygiene.	Everyone must comply with the applicable regulations.	Re-instruction of staff, addressing staff. Block products at extremes.	Procedure: hygiene Instruction: hygiene control	generally	processes	stews	Smoked	single products
Cross-contamination with pathogens or hazardous substances due to poor industrial hygiene in the broad sense of the word, with a risk of disease.	Cross-contamination is prevented by following the company hygiene.	Everyone must comply with the applicable regulations.	Re-instruction of staff, addressing staff. Block products at extremes.	Procedure: industrial hygiene Instruction: hygiene control		x	x	x	X
Pests feces, feeding, etc. Pest can be carriers of pathogens with the risk of disease.	Good pest control, entrance check and weekly check for accumulation of dirt / food.	No bugs	Apply additional control. Instruction staff. Structural adjustments.	Procedure: pests and entry check Instruction: hygiene check, pest check entry check		х	x	x	x
Accelerated spoilage due to the product temperature becoming too high during processing.	By controlling the ambient temperature, heating is prevented. Measuring the product temperature provides insight into the temperature of products in the department.	see instruction	Block products. Destroy products if the temperature is much too high. Ambient temperature control. Decrease ambient temperature. Increase throughput speed. Instruction staff.	Instruction: product temperature	х	x	x	х	х
=Decay of products due to too long storage time.	Visual checks on shelf life	Must not be expired	Destroy product	Procedure: storage Instruction: storage check	x	x	x	х	х
Contamination with non-product components: glass, wood, metal. packaging, etc.	Control for foreign components and the possibility of cross-contamination.	No contamination.  No possibility of contamination.	Block products, <u>process</u> or equipment. Block maintenance. Destroy products.	Procedure: PVB, glass, wood Instruction: control, non-product components					





# Methodology specific hazards

- In the HACCP study, specific hazards are related to the raw materials and the processes.
- The hazard analysis is based on the Codex Alimentarius, scientific documents and legal texts.
- The hazard analysis has been drawn up per process step and per product (raw material, admixture, end products). This involved looking at microbiological, chemical and physical hazards. All this according to the likelihood x consequence principle.





## Introduction

- I. Food Safety Compliance
- 2. HACCP introduction
- 3. Methodology
  - Prerequisite program
  - Control measures
- 4. HACCP study: specific hazards
- 5. HACCP study: decision tree, raw materials and processes
- 6. Cornelis Bartlema Food Group: HACCP









# HACCP study: specific hazards





## HACCP study: specific hazards

#### Hazard analysis

Overview of pathogens, chemical hazards

- Pathogenic bacteria
- Mycotoxins
- Other biotoxins
- Viruses, rickets and prions
- Parasites & Pests
- Chemical & Physical
- Zoonoses & Extensive Toxins
- Spoilers

#### Hazard analysis

- Control of raw material hazards
- Process hazard management
- HACCP-team
- Decision tree
- Control measures
- Specific hazards: Codex approach
  - Raw materials and info sheet 64/65/85
  - Processes
- HACCP approach validated weekly in audits and part of the iMIS Food Updates.











# HACCP study: specific hazards background information











# Risk determination method

#### Systematics Statement

#### Risk analysis statement (based on: Probability x Severity = Risk)

#### Probability:

Probability level 0 = there is no danger or the danger is not (yet) known probability level 1 = the reality that a hazard can occur

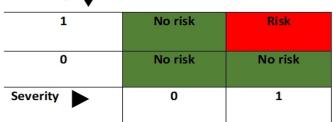
#### Severity:

Severity level 0 = no danger to public health Severity level 1 = any known threat to public health

#### Risk:

By combining the probability with the severity, the degree of risk can be determined, see table below PROBABILITY x SERIOUS = RISK

#### Probability



Red - CCP

Green - no risk





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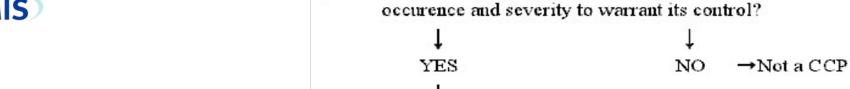






# HACCP study: decision tree, raw materials and processes





Q 2. YES

Does a control measure for the hazard exist at this step? NO Modify the step, process or product

Does this step involve a hazard of sufficient likelihood of

Decision tree

necessary for safety? →

Not a CCP→ STOP\* NO Is control at this step necessary to prevent, eliminate, or reduce the risk of the hazard to consumers?

Is control at this step

YES

CCP

NO Not a CCP→ STOP\*





# HACCP study: raw materials and processes

Raw material	Hazard	Type of Hazard	Cause	Potential effect	Probability to occur	Risk = probability x potential effect	Control measure	Is control of this risk necessary?	Is this phase specifically intended to eliminate the potential hazard or	Would the contamination with the identified hazard be such that the	Will a subsequent production	CCP: Critical control point	Nr.	Substantiation
All kinds of unprocessed poultry meat	Presence of pathogenic microorganisms such as Salmonella and parasites	Microbiological	Incorrect slaughtering process	1	1	1	None, but minimal purchasing on specification	Yes	No	Yes	Yes			The meat will be heated at a later stage in which the vegetative pathogenic microorganisms will be killed.
All kinds of unprocessed poultry meat	Residues of veterinary drugs	Chemical	Misuse of veterinary medicines	1	o	o	None, but minimal purchasing on specification	No						No risk due to National plan
All kinds of unprocessed game	Presence of pathogenic microorganisms such as Salmonella and parasites	Microbiological	Incorrect slaughtering process	1	1	1	None, but minimal purchasing on specification	Yes	No	Yes	Yes			The meat will be heated at a later stage in which the vegetative pathogenic microorganisms will be killed.





# HACCP study: raw materials and processes

Raw material General	Hazard	Type of Hazard	Cause	Potential effect	Probability to occur	Risk = probability x potential effect	Control measure	Is control of this risk necessary?	Is this phase specifically intended to eliminate the potential hazard or	Would the contamination with the identified hazard be such that the	Will a subsequent production	CCP: Critical control point	Nr.	Substantiation
Receives perishable raw materials	Outgrowth of pathogenic microorganisms	Microbiological	Incorrect transport of raw materials	1	1	1	Measure the temperature	Yes	Yes			ССР	1	The meat will be heated at a later stage in which the vegetative pathogenic microorganisms will be killed.
Receipt of frozen products	Outgrowth of pathogenic microorganisms	Microbiological	Transport temperature too high	1	0	0	None	No				Legal condition (LCP)		Only when frozen products are delivered above 7 ° C can there be dangers for public health. There is, however, a legal requirement of -15 ° C.
Receipt of other raw materials	No specific danger													
Storage of frozen products	Outgrowth of pathogenic microorganisms	Microbiological	Transport temperature too high	1	0	0	Frozen temperature measurement	No				Legal condition (LCP)		Only when frozen products are delivered above 7 ° C can there be dangers for public health. There is, however, a





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# Cornelis Bartlema Food Group: HACCP

