

Real-time Food Safety Compliance system and direct access to Food Safety Experts



### QAssurance

- ➤ Mission:
  - ✓ We enable companies in the Food Supply Chain to manage Food Safety Compliance
- ➤ Food Safety Experts









### **QUALITY HOLISTICS**

	Specifications	Quality Activity Monitoring	Traceability	Assessment
QUALITY STANDARDS		CERTIFICATIO	ON MANAGEMENT	
EFQM SQF HACCP INK Eurepgap BRC IS09001:2000 GMP Animal Feed IFS IS017025 AIB EFSIS  ACCREDITATIONAL BODIES CERTIFICATIONAL BODIES	Real time standard requirements	Operational Framework	Test	Risk Quality Standard evidence based practice
Retail Organisations Food Service Wholesalers and Trade Food Manufacturers Out of Home Outlets Hospitals  CONSUMERS  Habits, Attitudes Preferences Allergens Quality Needs Information Needs	Product, process requirements	Demand Quality Information Centre (DQIC)	HIP MANA GEMENT (IRM) Products Specifications	Customer Satisfaction Consumer Needs
FOOD AND DRINK FACTORY		BUSINESS PERFORMA	NCE MANAGEMENT (BPM)	
FOOD & DRINK MANAGEMENT	Process, product and people requirements	Training, Support, Procedures, Quality Documents, Quality Database	Ingredients, Semi-products	Business System
LABORATORIES _ PRODUCT SUPPLIERS _ SERVICE SUPPLIERS		SUPPLY RELATIONS	HIP MANAGEMENT (SRM)	
Microbiological Raw materials Cleaning and Hygiene Analytical Equipment Pest Control Packaging Measurements Machines Cooling Systems	Process, product and people requirements	Supply Quality Information Centre (SQIC)	Raw materials Specifications	Suppliers
GOVERNMENT CONTROL BODIES		LEGISLATIO	N MANAGEMENT	
Global General Food Law International Codex Alimentarius National Where appropriate	legal requirements	legal requirements: - people - products - process - building	Informed	Risks Legal evidence based practice



#### **PLAN**

Risk Assessment Legal Compliance Blue Print Operational Framework Yearly Plan

#### DO

Document Generator Audit-systeem SpecCheck Training Supportive Material Track and Trace

#### **CHECK AND ACT**

Quality Data Warehouse Quality Cockpit Standard Reports

#### COMMUNICATE

Newsletter www.iMISQA.com SpecReport Quality Information Centre Supplier Portal





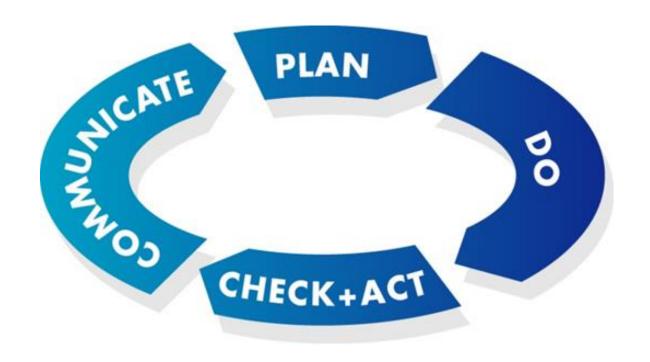
## Introduction

- 1. QAssurance
- 2. iMIS Food



# iMIS Food contents & software

- ➤ iMIS: Integral Management & Information System
- > Food: for real-time management of food safety
- > Content
  - ✓ Operational framework for food safety
  - ✓ Food Safety standards: FSSC22000, BRC, IFS, SQF
- > Software
  - ✓ User-friendly

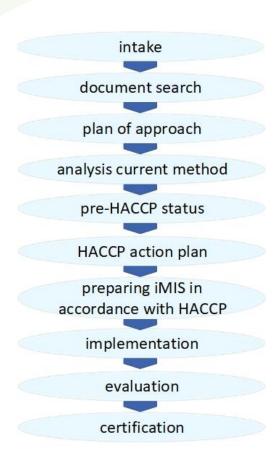






## iMIS Food guidance by QAssurance

- > Implementation
  - ✓ Starting up iMIS Food
  - ✓ Short duration
- ➤ Support
  - ✓ Daily use
  - ✓ iMIS Food Helpdesk
- > Training
  - ✓ iMIS Food software
  - ✓ HACCP and legislation
  - ✓ Labeling







## iMIS Food the benefits



#### **Company/Trademark Protection**

Comply with the legal requirements

Meet the quality standards

No surprises, as management continuously knows what the status is

Continuity, by not being person dependent

Professional appearance towards the customer



#### Quality

Real-time availability of quality data

Knowledge system: formalization

and security of knowledge

Effectiveness: real-time food safety

based on expertise

Decisions based on facts

No unnecessary investments to meet standards



#### Efficiency

Integrated cost savings: one-time actions

90% of QA administration without specific background

Flexibility: company and not person dependent

Direct access to iMIS Food experts

Multiple locations possible





System	Management of
Handbook	the quality manual
Audit	the inspections
SpecCheck	Specifications
Tracking	traceability
Intranet	central documentation
Updates	legislation & hazards
Helpdesk	online daily support



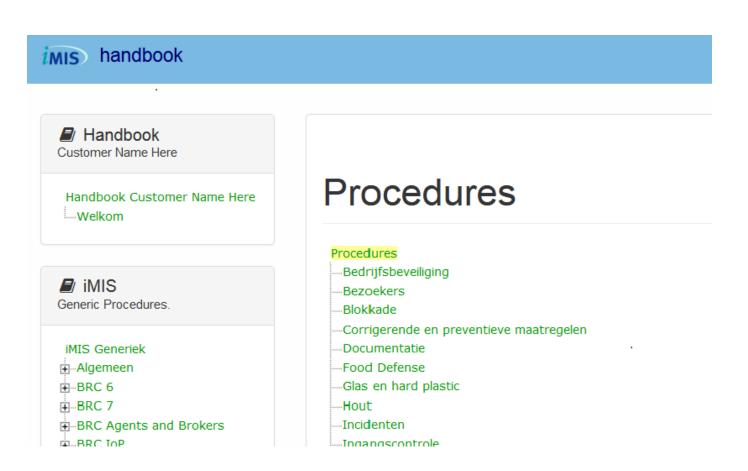


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# iMIS Food Handbook website







## iMIS Food Handbook HACCP

#### Overview of pathogens, chemical hazards

- ➤ Pathogenic bacteria
- **≻**Mycotoxins
- ➤ Other biotoxins
- ➤ Viruses, rickets and prions
- ➤ Parasites & Pests
- ➤ Chemical & Physical
- >Zoonoses & Extensive Toxins
- **≻**Spoilers

#### Hazard analysis

- ➤ Control of raw material hazards
- ➤ Process hazard management
- ➤ HACCP-team
- ➤ Decision tree
- ➤ Control measures

HACCP approach validated weekly in audits and part of the iMIS Food Updates





# iMIS Food Handbook general procedures

- > Specifications
- Complaints
- > Food Defense
- Visitors
- Calibration
- > Release of products
- > General research
- > Traceability
- > Internal audit
- > Recall
- > Foreign objects
- Customer and customer satisfaction
- ➤ Management review

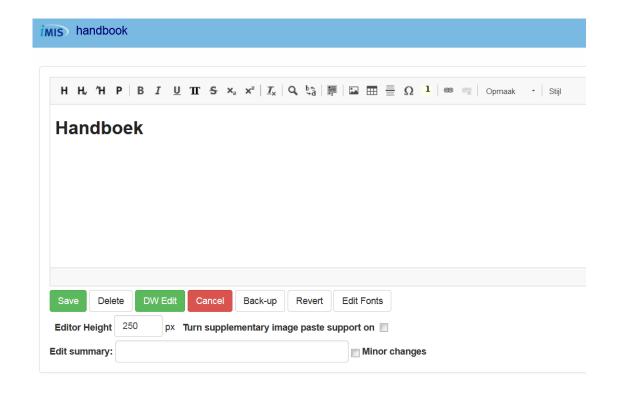
- > Supplier assessment
- Product development
- > Education and training
- > Incidents
- > Wood
- Glass and hard plastic
- Quarantine
- Maintenance
- Pest control
- Business security
- Documentation
- > Validation & Verification
- Corrective measures





# iMIS Food Handbook management system

- ➤ Word processor
- **→** Permissions
- **≻**Indexing
- ➤ Search function
- **≻**Changes
- Version management







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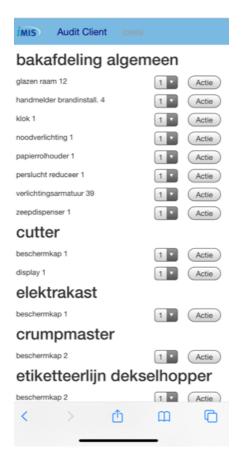


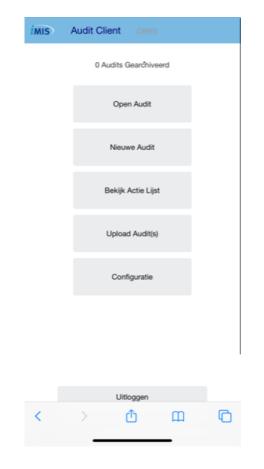
### iMIS Food Audit the control system

- > Product checks
- > Process checks
- > Central action list
- > Cause analysis
- ➤ Verification
- ➤ Reports









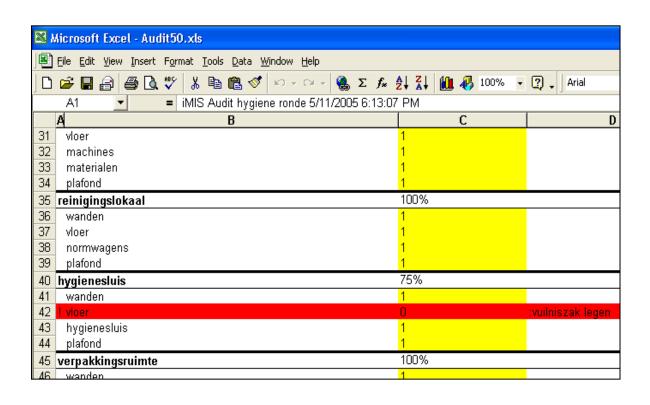








## iMIS Food Audit management system



L Acties201312	2-1-2014 18:06	Bestandsmap
L Acties201401	2-2-2014 18:01	Bestandsmap
L Acties201402	2-3-2014 18:01	Bestandsmap
L Acties201403	1-4-2014 19:02	Bestandsmap
L Acties201404	30-4-2014 18:07	Bestandsmap
L Acties201405	1-6-2014 18:02	Bestandsmap
L Acties201406	30-6-2014 18:06	Bestandsmap
L Acties201407	15-7-2014 18:08	Bestandsmap
ll. Glas	26-6-2014 19:02	Bestandsmap
L Incidentenrapportage	28-6-2014 18:01	Bestandsmap
Kalibratiecontrole	26-6-2014 19:02	Bestandsmap
Kennisnieuwpersoneel	4-3-2014 18:03	Bestandsmap
Kennispersoneel	26-6-2014 19:02	Bestandsmap
Klachtenvoedselveiligheid	28-6-2014 18:01	Bestandsmap
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l. Metaal	15-7-2014 8:01	Bestandsmap
L Opslagcelcontrole	26-6-2014 19:02	Bestandsmap
Organoleptischonderzoek	24-4-2014 18:02	Bestandsmap
L Schoonmaak	15-7-2014 8:01	Bestandsmap
L SystemUpdate	15-7-2014 18:08	Bestandsmap
ll Uitvoeringschoonmaak	28-4-2014 8:01	Bestandsmap
l. Weekronde	11-7-2014 18:05	Bestandsmap





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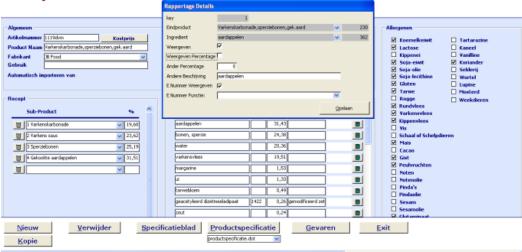


### iMIS Food SpecCheck the specification management system

- > Correct specifications
  - ✓ Raw materials and end products
    - Allergens
    - Nutritional values
    - Ingredient declarations
    - Country of origin
    - Cost accounting
  - ✓ Real-time overviews
    - Allergens
    - Recipes changes
- > Management system
  - ✓ Approval procedure
  - ✓ Version control
  - ✓ Recording of all actions
  - ✓ Multiple languages
  - ✓ Import/Export function for data







#### Product specificatie

Productnaam : Varkenskarbonade,sperziebonen,gek.aard

Artikel nr. : 1119dvm

#### Ingrediëntendeclaratie:

aardappelen, bonen, spercie, water, varkensvlees, margarine, ui, tarwebloem, gemodificeerd zetmiddel(E1422), zout, gistextract, aardappelzetmeel, smaakversterker(E621, E627, E631), glucosestroop, zetmeel, specerijen, planta ardig eiwithydrolysaat, kleurstof(E150c, E150d), uipoeder, vleesextract, dextrose, maltodextrine, verdikkingsmiddel(E401), plantaardige olie, plantaardig vet, emulgator(E412), nootmuskaat, plantaardige olie, melkeiwit, aroma, antiklontermiddel(E551), plantaardig vet gehard(palm), soja-eiwit, melkpoeder, kruiden/specerijen, foelie, gemberpoeder, koriander, curcuma, uienextract, knoflookpoeder, peper witte, peterselie, peper,

Allergeneninformatie:

Koemelkeiwit, Lactose, Soja-eiwit, Soja-olie, Soja-lecithine, Gluten, Tarwe

#### **⊕** Voedingswaarden

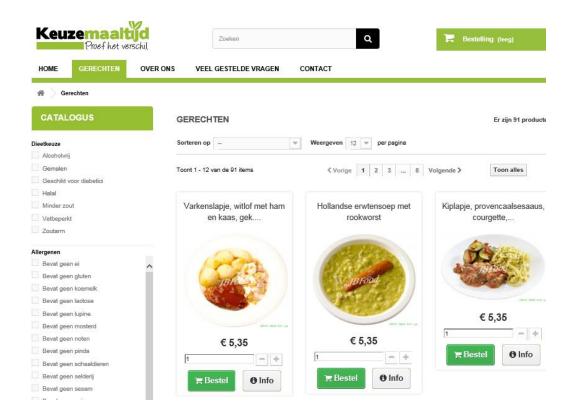
Per 100 gram/100 ml*		
Energie	354,31	KJ
	84,44	Kcal
Totaal eiwit	516	aram

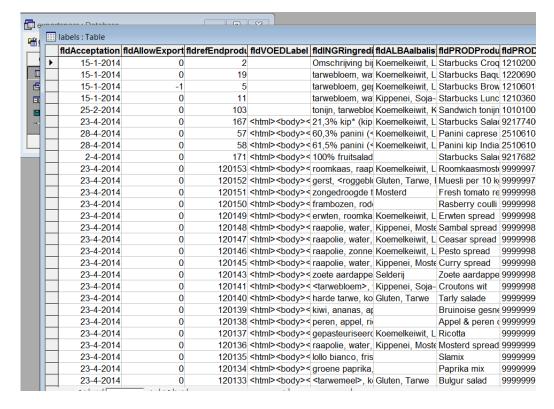




# iMIS Food SpecCheck label information and export database

#### Export to ERP system & web shop









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Tracking Intranet	traceability central documentation





# iMIS Food Tracking the tracing system



#### **Tracing**

Raw materials & additives
Semi-finished & end products
Maintenance & Sampling





#### Checking

Entry check

Management of best before dates

#### Overviews:

- Raw materials in use
- Realized production
- Delivered products and to whom





#### Import/Export function for data







# iMIS Food Tracking ERP supplement: internal tracing







Batch Leverancier	Asstal Coli	Stat Gebruik	Einde Gebruk	Elderst Verk Da
E00006		# 0-2006	+0-2006	13 = 2006
1,70906			+6-3306	12-0-2006
PROOF	1	54-2000	9-0-2006	16-5-2006
D20906			+4-2006	12-6-2004
9000		+4-2006	4-0-2006	24-5-2006
U0006			4-0-2006	12-0-2006
P9006		34-2006	4-0-200k	10-5-2006
730806	64	+0-2006	4-0-2004	13-9-2006
13-67-06	(F)	+0-2006	4-0-2006	18-7-2006
000006	19	3-0-200%	44-200	11-0-2006





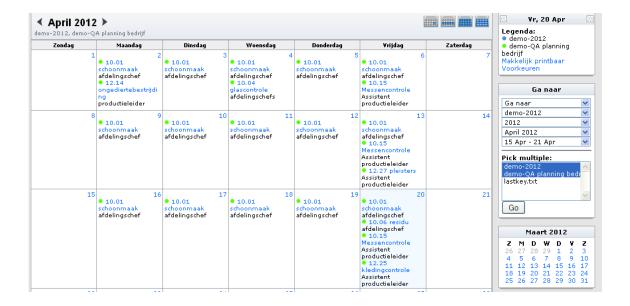
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## iMIS Food Intranet the intranet and portal system

- > iMIS Food Intranet
  - ✓ Handbook
  - ✓ Legislation
  - ✓ Calendar
    - Planning QA activities
    - Control rounds performed
- Overviews
  - ✓ Planning
  - ✓ Control rounds performed
- > Approved product specifications
- Documentation system
- Portal: You can determine which information is also accessible via the internet

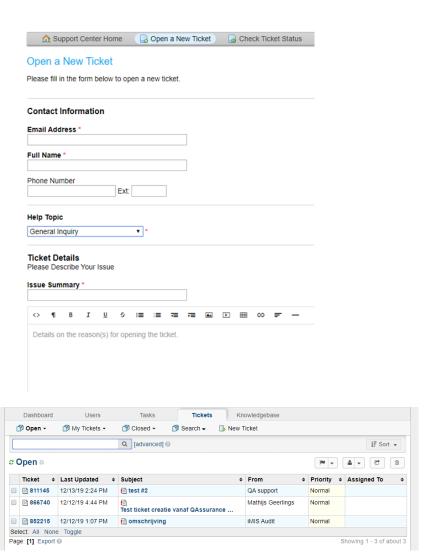






## iMIS Food Intranet: action list

- Ticket system for
  - ✓ Actions from control rounds
  - ✓ Actions from audits
  - ✓ Actions from consultation
  - ✓ Complaints









# iMIS Food Intranet supporting registration material

#### **HACCP** training



#### Overview of the rules in the production areas Completely cover head hair No drugs allowed in the production areas Regular washing/ Do not eat (including changing of gloves medicines) drink or smoke No jewelry (plain wedding band allowed) Reporting diarrhea or Reporting wounds/ illness infections Bags/cases and Work clothes extreme writing mandatory, fully materials are not closed allowed in production Wear clean (safety) footwear





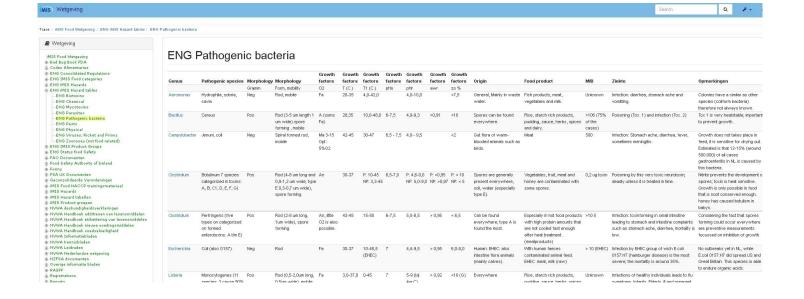
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## iMIS Food Updates legislation, hazards and standards

- > Content
  - ✓ Legislation
  - ✓ Standards
  - ✓ Hazards and risks







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## iMIS Food Helpdesk the support

#### > Content

- ✓ Legislation & HACCP study
- ✓ Quality standards
- ✓ Inspection rounds
- ✓ Labelling & Specifications
- ✓ Available 24 hours a day for recalls

#### > Software

- ✓ Support in using the software
- ✓ Remote takeover of the PC
- ✓ Import and export of data
- ✓ Company-specific reports
- ✓ Handheld use, scanning and labelling





### Van Nelle Factory: (Online) information sessions and events

